



Judge Bob Carroll and his wife, Kathy, with their daughter Shelby (left) and son Shane, who underwent surgery at Baylor Waxahachie.

Special Care for Small Patients

at Baylor Waxahachie • BY STEPHANIE THURROTT

When Judge Bob Carroll and his wife, Kathy, found out their 4-year-old son, Shane, needed to have his tonsils and adenoids removed, they assumed they'd need to travel to a children's hospital in Dallas or Fort Worth.

But Bryan Serkin, M.D., an ear, nose and throat (ENT) specialist on the medical staff at Baylor Medical Center at Waxahachie performs the procedure regularly. "We were pleasantly surprised to find that the surgery could be done at Baylor Waxahachie," Bob says.

Before the surgery, Shane had come down with either strep throat or a sore throat with a high fever every month for six or seven months, Kathy says. His pediatricians at Ellis County Diagnostic Clinic referred him to Dr. Serkin, who quickly recommended surgery.

During pre-op, Baylor Waxahachie doctors and nurses explained how the procedure would work. "The people involved talked to me and also to Shane. They went over everything, made sure I understood and answered my questions," Kathy says. "They talked to Shane a lot, which I thought was important. They were so child-friendly and patient, and got down on his level."

"The surgery went smoothly, with no problems," she says. Shane was quite upset in recovery, coming out from under the anesthesia, which sometimes happens with children. "A nurse said Bob could come in to help calm Shane down, and that had an immediate effect," Kathy says.

She says the staff checked on Shane frequently, providing him with a TV where he watched his favorite train video. "We were impressed with the care. Even when it got busy, they never acted like they were rushed or inconvenienced,"

Kathy says.

Bob, who assesses situations every day in his career as a judge, says he was impressed with the hospital's processes and procedures.

"When I walk into a business, I'm conscious of how it is operated. Baylor Waxahachie is organized, and the personnel know what they are doing. I was impressed with the protocol and procedures," he says.

In fact, Bob will schedule his own needed tonsillectomy with Dr. Serkin soon. "I believe I'll receive the same good care from Dr. Serkin and Baylor Waxahachie that my son did," he says.

► To find out more about ENT services at Baylor Waxahachie, call 1-800-4BAYLOR (1-800-422-9567).

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